

OUR EVOLUTION

Shuttle Bus

Now Shuttling door-to-door, we hope you continue to enjoy the most recent enhancements to our shuttle bus service which can now be booked on the day, for that day's service and is subject to availability.

As a complimentary service available to all members and guests travelling to and from the RSL, the Dee Why RSL shuttle bus travels within the Northern Beaches and leaves the RSL on the hour, for the hour, alternating between two Zones.

To request your service, call **9454 4040** Thursday – Sunday.



Frequently Asked Questions

How do I make a booking?

Call our dedicated shuttle bus line on **9454 4040** on the day you wish to visit the RSL, or speak with our team at lower reception.

Can I make advanced bookings?

At this stage we are only taking bookings on the day, for the day and look forward to keeping you updated if any changes occur.

Can I book the shuttle bus to go home or is the service only to bring people into the RSL?

You certainly can book the shuttle bus to go home! Visit our friendly team at lower reception to assist with your booking.

If you are at the RSL and unable to make a booking or speak with our reception team, our advertising TV screens inform you when the bus is leaving the RSL, and what Zone it is travelling through.

Is it free to use?

Our shuttle bus service is 100%

complimentary! Members receive a \$2 Club Credit when catching the bus to the RSL.*

What areas does it travel to?

The bus covers a selection of the Northern Beaches, alternating between the North Zone and a South Zone each hour. For example, on a Thursday the bus will first leave the RSL at 4pm to travel throughout the North Zone and will then return to the RSL to commence the South Zone at 5pm. Zones will continue to alternate every hour throughout operating times.

Maps of each Zone are available at reception and can be viewed on our website.

If the bus has already left the RSL and is travelling through my zone can I still call to make a booking?

Call our shuttle bus line and we will contact the driver directly for you and keep you updated. In most instances this will be possible if it is still early on in the hour of the Zone you wish to be collected from.

If the bus is travelling through the North Zone at the time I want to be collected and I am located in the South Zone, can the

bus still come and collect me?

The shuttle bus will collect passengers located in the applicable Zone in which the bus is allocated to be in.

What if I have a meeting or event I need to attend at a certain time, can I still book the bus?

In this instance, we recommend booking the bus earlier that day as bookings are subject to availability. Please bear in mind, the shuttle bus will only be able to pick you up in the hour the bus will be travelling throughout your Zone.

I am located outside of the Zones in which your shuttle bus runs. Will the shuttle bus still take me home?

We have worked hard to ensure that our shuttle bus Zones cover the majority of areas our members and guests are located in.

In order to keep the service efficient and on time, the shuttle bus is unable to travel outside of the set Zones.

This may change at a later date and we will certainly keep updated if any changes were to occur.

Will it ever run every day?

At this time the shuttle bus service is running on our busiest days and evenings. As we evolve, we may look to increase the days and evenings the service runs.

For up to date shuttle bus information visit deewhyrsl.com.au/shuttle-bus



*terms and conditions apply.